



XF1 Slimline Inset Electric Fire

Installer Instruction Manual & User Guide



PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE INSTALLATION
AND OPERATION. KEEP THEM IN A SAFE PLACE FOR FUTURE REFERENCE.

**UK
CA**

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1. IMPORTANT INFORMATION

Before installation, check that all parts included are undamaged. If the appliance is damaged, check with the supplier before installation and operation. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

CAUTION: In order to avoid a hazard due to the inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Do not use the appliance outdoors.

Do not use the appliance in the immediate surroundings of a bath, a shower or a swimming pool.

Do not leave the appliance unattended during use.

Do not run the mains cable under carpet, rugs, etc.

Do not locate the appliance immediately below a fixed socket outlet or connection box.

Do not install the appliance using an extension cord.

Do not install the appliance in an open flue.

Do not insert any objects into the appliance.

Do not clean the appliance with abrasive cleaners.

Do not use this fire in rooms that have explosive gas in them (for example petrol), or if you are using solvents, glue, aerosol spray or in flammable paints, as these may catch fire.

Do not use this appliance in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

Do switch off and unplug the appliance from the main socket when not in use or before cleaning and maintenance.

Do keep the appliance away at least 1 metre from furniture, curtains or other combustible material when in use.

Do ensure the plug remains easily accessible after installation of the appliance.

Do use this appliance on a horizontal and stable surface.

CAUTION: Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.

Children of less than 3 years should be kept away from the products unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.

NOTE: A dedicated, properly fused 13 Amp circuit is required, rated for the appropriate voltage (230-240V). An isolation switch should also be incorporated in cases where the product plug is inaccessible after installation.

NOTE: This appliance must be earthed.

1. IMPORTANT INFORMATION

WARNING! Construction and wiring (including electrical safe zones) must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons.

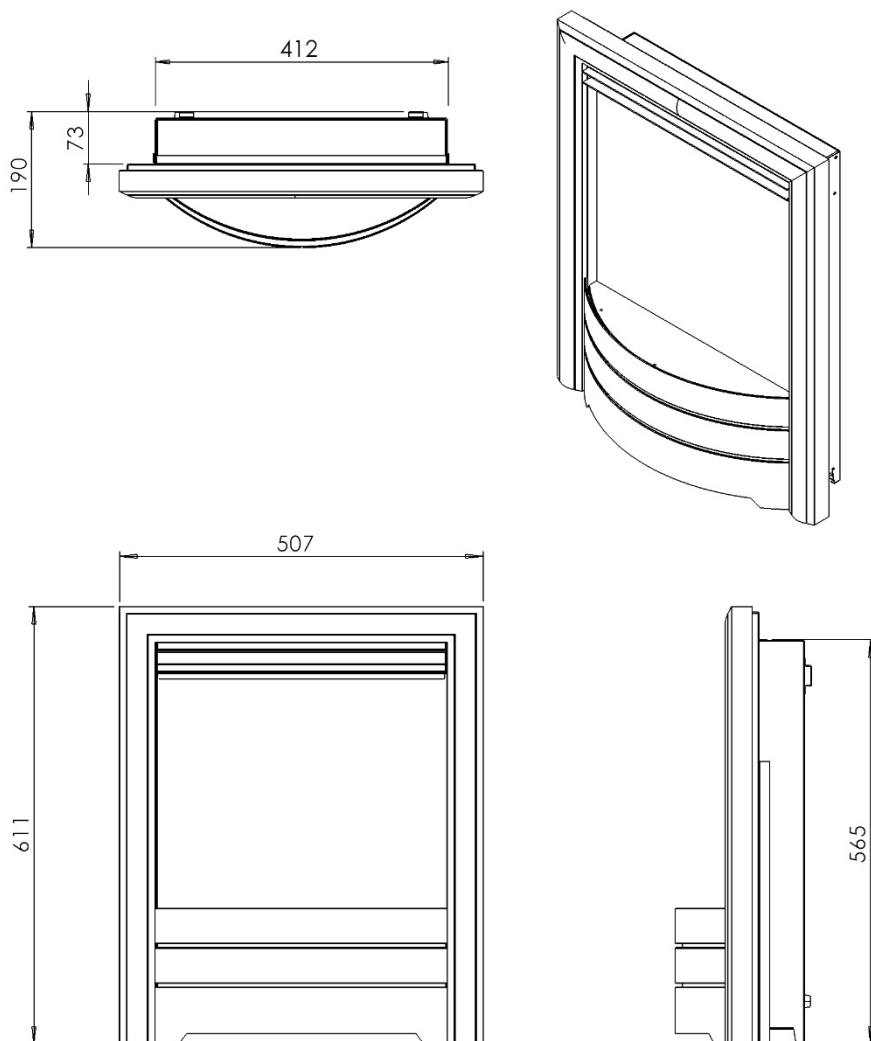
WARNING! To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

WARNING! Information for authorized person or service centre only: A non-rewireable plug fitted with a 13A fuse is supplied. Should the fuse or plug need replacing, and you are competent to do so, it must be replaced with a 13A fuse or plug being 13A BS1363A approved.

WARNING: In order to avoid overheating, do not cover the heater or air vents located on the appliance or obstruct the air circulation around the appliance.

DO NOT COVER

2. DIMENSIONS



3. TECHNICAL INFORMATION

Supply voltage: **230-240V AC/50Hz**

Max. power consumption: **2000W**

HEAT OUTPUT	SYMBOL	VALUE	UNIT
Nominal Heat Output	P_{nom}	1830-2000	W
Minimum Heat Output	P_{min}	915	W
Maximum Continuous Heat Output	P_{max}	2000	W
POWER CONSUMPTION			
In idle mode	P_{idle}	1.55	W
In network standby	P_{nsm}	1.55	W
In off mode	P_o	0	W
In standby mode	P_{sm}	0	N/A
Standby mode with display of info or status			NO
Seasonal space heating energy efficiency in active mode	$\eta_{S,on}$	98	%
TYPE OF HEAT OUTPUT / ROOM TEMPERATURE CONTROL			YES / NO
Single stage heat output and no room temperature control			NO
Two or more manual stages, no room temperature control			NO
With mechanic thermostat room temperature control			NO
With electronic room temperature control			YES
Electronic room temperature control plus day timer			YES
Electronic room temperature control plus week timer			YES
OTHER CONTROL OPTIONS			YES / NO
Room temperature control, with presence detection			NO
Room temperature control, with open window detection			YES
With distance control option			YES
With adaptive start control			YES
With working time limitation			NO
With black bulb sensor			NO
Self-learning functionality			NO
Control accuracy			YES

4. PRODUCT CONTENTS

1 x XF1 electric fire

1 x Sandon fire trim (supplied in a separate box)

1 x Remote control handset

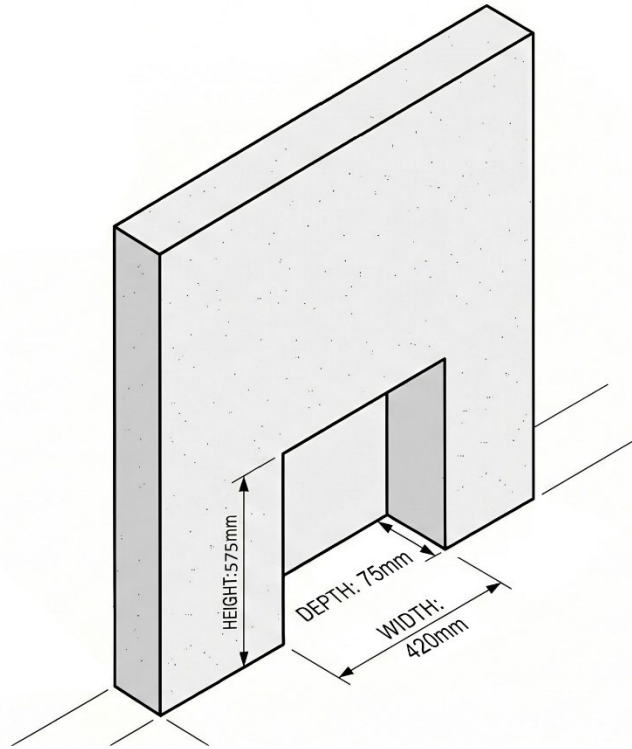
2 x AAA batteries

4 x Real logs and bag of wood chippings (supplied in a separate box)

5. INSTALLATION

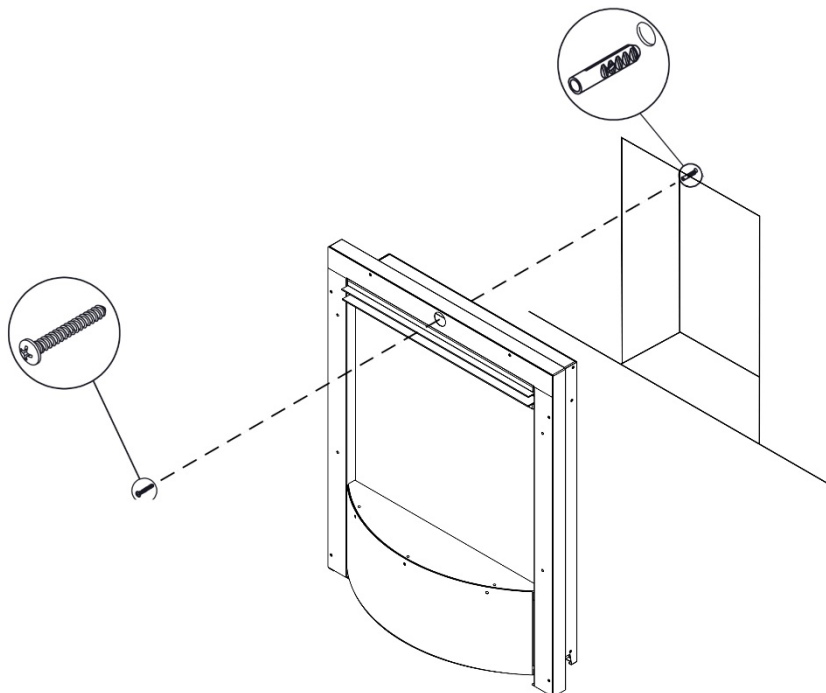
INSTALLING INTO A FIREPLACE OPENING

Ensure that the fireplace opening meets the minimum requirements detailed below and that there is a suitable power supply.



Offer the fire into the opening and mark the centre hole location on the wall. Drill and plug the wall using appropriate plugs for the wall material then secure the fire using the six ST5*25 screws supplied.

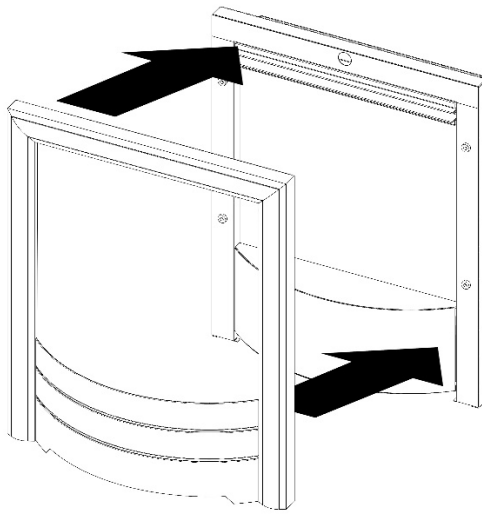
Note: Ensure that the fire is connected to the power supply before securing to the wall.



5. INSTALLATION

FITTING THE TRIM

Fit the Sandon trim to the fire using the magnets supplied.



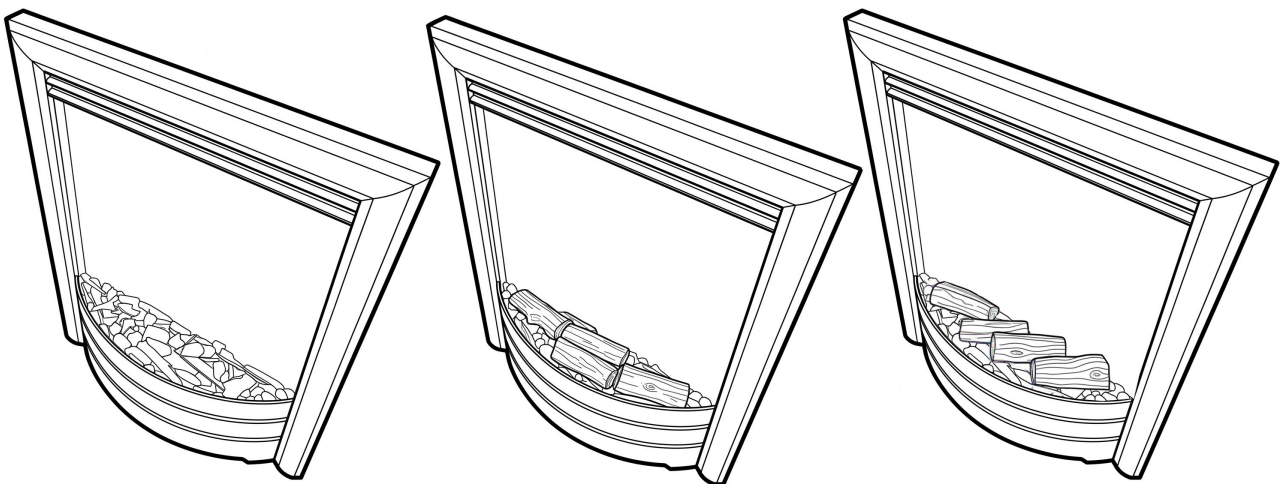
FUEL BED SETUP

The fuel bed elements are supplied in a separate box to the fire.

- 4 x real wood logs
- 1 x bag of wood chippings

Distribute the wood chippings over the fuel bed. It is recommended to turn on the fire to experiment with illumination through the chippings and distribute according to personal preference.

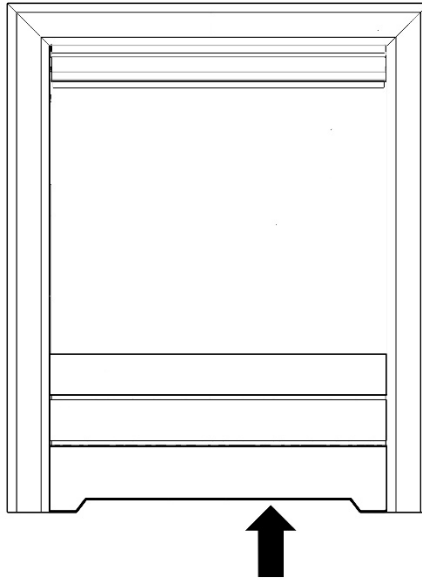
Position the four logs on top of the wood chippings and arrange to your personal preference. The images below show a suggested layout. Note: the logs supplied are real wood and may differ slightly in appearance to those shown below.



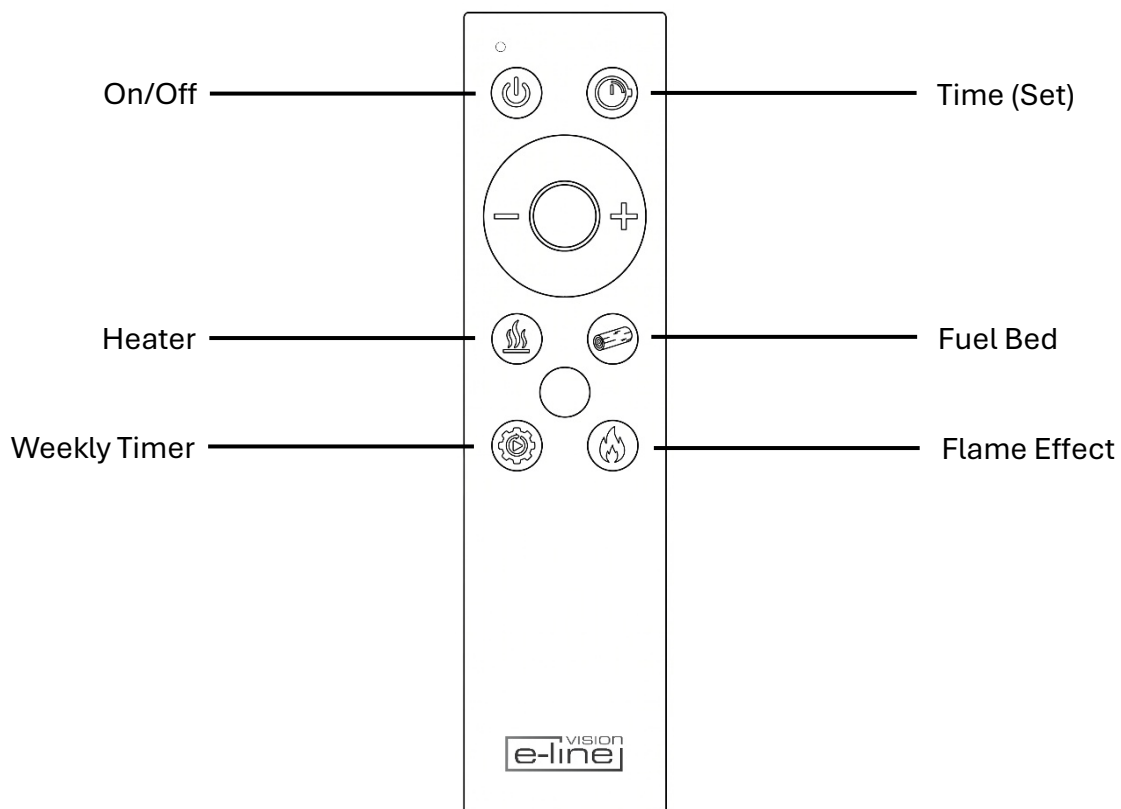
6. OPERATION

Ensure that 2 AAA batteries are inserted into the remote-control handset.

To operate the appliance, first ensure the mains power is turned on. Then turn the appliance on by pressing the rocker switch on the underside of the appliance. The location of the rocker switch is indicated below. Pressing the switch in the Left direction turns the appliance on and pressing it in the Right direction turns the appliance off.



The appliance is operated by the remote-control handset. To operate, aim the handset directly at the centre of the appliance. An audible beep will be heard when a button command is received by the appliance.



6. OPERATION

Note: When the heat functions is used for the first time or after extended periods of non-use, a slight odour may be occur. This is normal.

On/Off

Press to turn on the appliance. Press again to place the appliance into standby mode with all features turned off.

Time

Press to display the current time on the fire screen. To set the date and time, press and hold the Time button. The day will flash, press the **+** and **-** button to select the current day (MO, TU, WE, TH, FR, SA, SU). Press the Time button again and the hour will flash (in 24 hour format). Press the **+** and **-** button to set the current hour. Press the Time button again and the minute will flash. Press the **+** and **-** button to set the current minute. Press the Time button again to set the date and time.

Heater

1 press = high heat setting. 2 press = low heat setting. 3 press = heat off.

Whilst in heater mode after selecting low or high heat setting, press the **+** and **-** buttons to select the temperature you want the room to reach. **Note:** if the room temperature is already higher than the temperature selected, the heater will not activate. The fan will run for up to 15 seconds after the heating function is turned off to remove any residual heat for the unit to protect the control components from any potential overheating.

Fuel Bed

By pressing the Fuel Bed button, you can select from 7 different fuel bed colour options or to turn this feature off.

Note: If the flame is switched off, the fuel bed cannot be switched off.

The brightness level of the Fuel Bed can be adjusted by pressing the **+** and **-** buttons directly after selecting the desired colour. Select from the following levels:

H - Maximum Setting

C - Intermediate Setting

L - Minimum Setting

Flame Effect

By pressing the Flame Effect button, you can select from 7 different Flame Effect colour options or to turn this feature off.

Note: If the fuel bed is switched off, the flame effect cannot be switched off.

The brightness level of the Flame Effect can be adjusted by pressing the **+** and **-** buttons directly after selecting the desired colour. Select from the following levels:

H - Maximum Setting

C - Intermediate Setting

L - Minimum Setting

6. OPERATION

Weekly Timer

Setting the weekly timer:

1. Press the Power button to turn the unit on.
2. **Press & hold** the **Weekly Timer** button for two seconds to enter the timer settings. The settings for the ON/OFF period (MO) for Monday will be shown with the time & hour setting flashing. The green “on” light bulb signifies that you are setting the on time.
3. Adjust the hour setting using the **+** and **-** buttons and press the **TIME** button to select the minute setting. With the minute setting flashing, adjust the minute setting using the **+** and **-** buttons.
4. Press the **TIME** button & the display will move to the OFF time setting . The red “off” light bulb signifies that you are setting the off time.
5. Press the **TIME** button and use the **+** and **-** buttons to set the desired temperature you want the room to reach.
6. Repeat steps 2 & 5 to set the OFF time.
6. Press the **TIME** button & the display will move to the ON/OFF period (TU) for Tuesday with the ON time setting displayed.
7. Repeat steps 2 to 7 for Tuesday’s settings and repeat this process for Wednesday to Sunday’s settings.
8. Having confirmed Sunday’s settings, exit the timer settings by not using the remote for 10 seconds and the unit will default into normal operating mode. To activate the timer settings, press the **WEEKLY TIMER** button until the timer symbol is displayed on the screen.

Note: The time & day must be set before the Timer Mode can be activated. The unit can still be operated normally when the timer is active, using the Heater function.

Note: To activate the heater using the weekly timer function, follow steps 1 to 9 above, then press the On/Off button and the appliance will enter standby mode. When the timer activates, the heater will automatically turn on until the set temperature is reached or the timer period has ended.

7. CLEANING AND MAINTENANCE

IMPORTANT: ALWAYS DISCONNECT THE APPLIANCE FROM THE POWER SUPPLY AND ALLOW TO COOL BEFORE CLEANING.

Any repairs or maintenance should only be carried out by a suitably qualified competent person.

The appliance should be occasionally cleaned using a dry cloth. Do not use detergents, abrasive cleaners or furniture polish.

To clean the glass, use a lightly damp cloth and ensure any moisture is dried fully using a lint free cloth.

Ensure that the heater vent is kept dust free by occasionally vacuuming the area using a brush attachment.

8. TROUBLESHOOTING

Resetting the Thermal Cut Out

The appliance is fitted with an Electronic Safety Control (E.S.C.). This is a safety device which switches off the fire if, for any reason, the appliance overheats, e.g. when covered. If the heater stops operating while the flame effect continues working normally, this indicates that the E.S.C. is in operation. The E.S.C. can only be reset after the appliance has cooled down and the appliance has been reset. Re-setting of the E.S.C. procedure is as follows:

1. Switch off the appliance (Manual On/Off switch) and leave it off for approximately 10-15 minutes.
2. Remove any obstruction to the fan heater outlet or fan blades etc. Make sure that the power supply is disconnected with the plug socket outlet while doing this.
3. Switch on the appliance and the E.S.C. will be reset.
4. Ensure that the appliance is functioning correctly. If the E.S. Control operates again, the appliance should be checked by a competent electrician.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Appliance will not turn on.	Problem with power supply.	Check that the appliance is plugged in to the power supply and switched on. Check and replace fuse in the plug if necessary. Check that the main power switch on the appliance is turned on.
Remote control does not work.	Batteries have expired.	Replace batteries.
	Remote has de-synched with appliance.	Ensure that the appliance is turned on. Re-synch the remote by pressing the - button and the + button at the same time and holding for 3 seconds.
No heat	Incorrect thermostat setting.	Increase the desired temperature higher than the current room temperature.
	Overheating may have engaged the E.S.C. feature.	See above for reset procedure.
Heat turns off before desired temperature is reached.	Open window detection has activated.	Check that any windows in the room are closed.

9. WARRANTY

Vision E-Line appliances come with a standard 1-year warranty (parts & labour) when purchased through an authorised dealer. Visit www.visionfires.co.uk/warranty to register your appliance.



www.visionfires.co.uk



Electrical appliances should not be disposed as household waste. Separate collection facilities should be used in the disposal of electrical appliances. Contact your local government for information about the available collection systems. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.



This fire complies with the Safety Standards BS 60335-1 and BS 60335-2-30 which covers the essential requirements of the Electrical Equipment (Safety) Regulations 2016 (S.I.2016/1101) and the EMC standards BS 55014-1; BS 55014-2; BS 61000-3-2 and BS 61000-3-3 which covers the essential requirements of the Electro Magnetic Compatibility Regulations 2016 (S.I.2016/1091).and the RED standards BS300220-2, BS301489-1,BS301489-3 and Bs6247 which covers the essential requirements of the European Radio Equipment Regulations 2017.