



vision
trimline

USER AND INSTALLER
INSTRUCTION MANUAL

vision trimline



USER GUIDE

Welcome

Congratulations on your choice of a quality Vision Trimline appliance which has been designed to give you lasting service. All Vision Trimline appliances must be installed by a qualified person in accordance to current regulations. Please read this quick user guide thoroughly before using the appliance for the first time and keep to hand reference. Make sure that you understand the controls prior to using your appliance.





Please note that this user quick start guide is not intended to replace the actual Installation Instructions for your appliance. For complete instructions follow the Installation Instructions that are included with the appliance.

If you have any questions, or you are unsure about any information contained in this guide please refer to the help and resources information located at the back of this guide.

Safety in the Home

All installations must be carried out in accordance with the requirements set out in the Building Regulation document, in particular, Approved Document J. The appliance must be installed, connected and checked by a Gas Safe engineer, (Board Gais in ROI). Please confirm with your retailer that your new fire will be installed appropriately.

The fitter must inspect the unit for tightness in relation to gas and combustion products and correct operation of the different components and functions. You will be given a certificate stating your installation has been carried out in accordance with the building regulations. Please keep this certificate in a safe place.

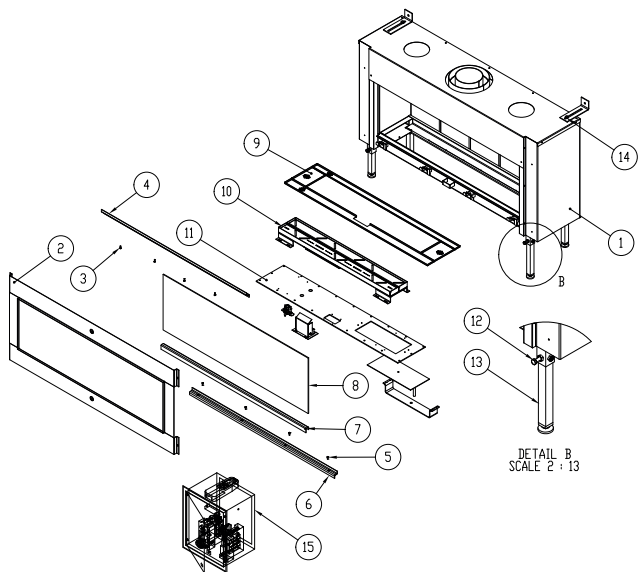
-  Gas fires become hot when in use therefore care should be taken, for example, by keeping children and those requiring help away from the immediate vicinity of burning fires.
-  Use a fireguard to protect against burns and protection of children and vulnerable persons.
-  If, for whatever reason the pilot light extinguishes you must wait 5 minutes before igniting the pilot lights again.
-  The appliance must be serviced every year by a Gas Safe engineer, (Board Gais in ROI).

Safety in the Home

- ⚠ If you smell gas, turn off all gas appliances and extinguish any open flame. Open a window to ventilate the room. Do not touch any electrical switches and call the National Gas Emergency service. Once the property has been made safe the Gas Emergency Engineer will explain any work that is required and to which appliance, this must be carried out by a suitably qualified person in line with manufacturer's Instruction.
- ⚠ The device should not be operated without or with broken glass.
- ⚠ It is not permitted to place flammable materials on the ceramic wood inset.
- ⚠ The layout of the main burner with ceramic burner decoration material and wood logs may not be changed under any circumstances or supplemented.
- ⚠ There should be no flammable materials, such as nylon clothing or flammable liquids proximity of the device are placed.

Getting To Know Your Vison Trimline

1. Convection chamber
2. Build-in-frame
3. Glass holder top
4. Fixing glass holder top
5. Glasspanel
6. Burnerplate
7. Burner
8. Burnerplate incl.
Pressure Hatch
9. Fixing adjustable legs
10. Adjustable Legs
11. Wall Brackets
12. Cassette with
gascontrol



* Some of the illustrated details may vary. Because we continually strive to improve our products we continually strive to improve our products, we may change our specification and designs without prior notice.


Operating Your Vision Trimline Appliance

PREPARATION AND BURNING OFF

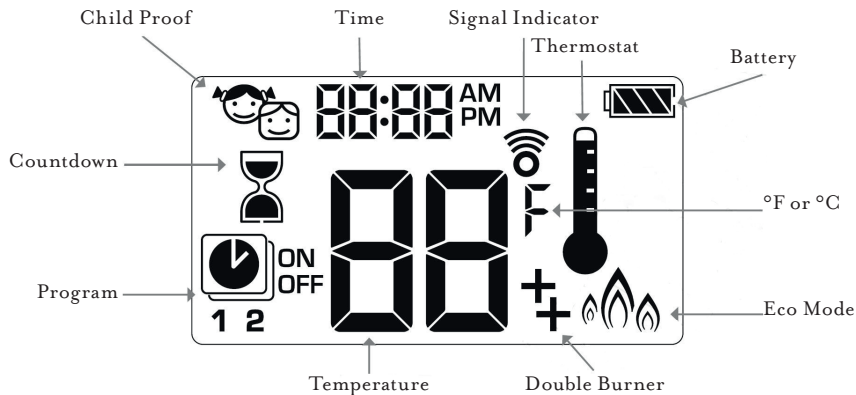
The unit has a layer of heat-resistant paint that resists very high temperatures. An unpleasant smell may develop in the first hours after starting the unit due to burning in of the paint; however, this is not dangerous. To accelerate this process, allow the unit to burn at the highest setting for several hours and ventilate the area well. After the first time the unit is turned on, a light deposit may form on the inside of the window. This is due to the varnish hardening. After the fireplace has cooled down, this deposit can be removed using a fireplace glass cleaner or ceramic hotplate cleaner.

REMOTE CONTROL

The appliance is operated using a radio-controlled remote control. This consists of a manual transmitter (remote) and a receiver. The receiver is connected to the gas control block. The receiver and the gas control block are located in the operating box.


 **Attention:** If AR glass is used, follow special cleaning procedures.

Operating Instructions 8-symbol Remote Control

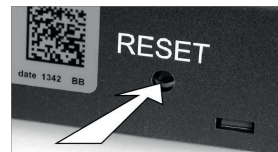


ELECTRONIC CODE SET



After a replacement, new appliances are already precoded from factory. A code is automatically selected for all Mertik Maxitrol electronics. The receiver must be paired to the handset as follows:

Press and hold the reset button receiver until you hear two (2) beeps. The first beep is short and the second beep is long. After the second beep, release the reset button. Within the next 20 seconds, press the  button on the remote control until you hear two additional short beeps. The code is now set. If you hear one long beep, the link is not successful or the wiring has been connected incorrectly.

NOTE: This is a one time pairing, and is no longer required after replacing the batteries from the handset or the receiver.



SETTING CELSIUS OR FAHRENHEIT

To change between °C and °F, press  and  buttons simultaneously.



NOTE: Choosing °F results in a 12 hour clock.

Choosing °C results in a 24 hour clock.





SETTING THE TIME



1. Press the button  and  simultaneously. Day flashes.



2. Press the  or  button to select a number which corresponds to the day of the week, e.g.



1 = Monday, 2 = Tuesday, 3 = Wednesday, 4 = Thursday
5 = Friday, 6 = Saturday, 7 = Sunday.

3. Press the  and  buttons simultaneously. Hours flashes.

4. To set hours, or press the  or  button.

5. Press the buttons  and  simultaneously.
Minutes flashes.

6. To set minutes press the  or  button.

7. To confirm press  and  buttons simultaneously,
or wait.



MODES OF OPERATIONS

Enter Mode

Press the appropriate mode button



Exit Mode

1. Press the same button again to change to Manual Mode.

2. Press or button to change to Manual Mode.

3. Press a different mode button to change to that mode.



Thermostatic Mode

The room temperature is measured and compared to the set temperature. The flame height is then automatically adjusted to achieve the set temperature.



Program Mode

Programs 1 and 2, each can be programmed to go ON and OFF at specific times at a set temperature



Eco Mode

Flame height modulates between high and low depending on room temperature in relation to set temperature. If the room temperature is lower than set temperature, the flame height stays on high longer. If the room temperature is higher than set temperature, the flame height stays on low longer. One cycle takes approx. 20 min.



MANUAL MODE (HANDSET)

TO TURN ON FIRE

NOTICE

BEFORE OPERATING


1. Make sure MANUAL knob on the GV60 Valve is in the ON, full counter clockwise position.
2. Place the ON/OFF switch (if equipped) in the "I" (ON position).

⚠ WARNING

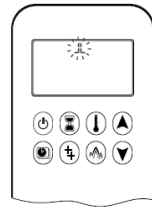
When pilot ignition is confirmed after ignition, motor turns automatically to maximum flame height.

Handset One-Button Operation

(Default Setting)

- * Press  button until two short beeps and a blinking series of lines confirms the start sequence has begun; release button.
- * Main gas flows once pilot ignition is confirmed.
- * Handset automatically goes into Manual Mode after main burner ignition

(CSA version, CE version).



WARNING

If the pilot does not stay lit after several tries, turn the main knob to **OFF** and follow the instructions and **TURN OFF GAS APPLIANCE**.

STANDBY MODE (PILOT FLAME)

Handset

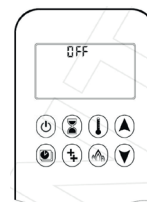
- * Press and hold  button to set appliance to pilot flame.

TO TURN OFF FIRE

Handset



- * Press  button to turn OFF.

NOTE: There is a 5 sec delay before the next ignition is possible




FLAME HEIGHT ADJUSTMENT

Handset


- * To increase flame height press hold  button.
- * To decrease flame height or to set appliance to pilot flame, press and hold  button.



DESIGNATED LOW FIRE AND HIGH FIRE

- * To go to low fire, double-click  button.
"LO" is displayed.

NOTE: Flame set to high fire from turning on the appliance.

- * To go to high fire, double-click  button.
"HI" is displayed.




WARNING






If the appliance will not operate, **TURN OFF** the **APPLIANCE**

THERMOSTATIC MODE





ON:

Press  button. Thermostat icon displayed, present temperature displayed briefly, and then room temperature displayed.

OFF:








1. Press  button.
2. Press  or  button to enter Manual Mode.
3. Press  button to enter Countdown Timer Mode.
4. Press  button to enter Eco Mode.

SETTING:


1. Press  button and hold until Thermostat icon displayed, temperature flashes.
2. To adjust SET temperature press  or  button.
3. To confirm press  button or wait.

COUNTDOWN TIMER

ON/SETTING:

1. Press and hold  button until hourglass icon displayed and hour flashes.
2. To select hour press  or  button.
3. To confirm press  button. Minutes flash.
4. To select minutes press  or  button.
5. To confirm press  button or wait.

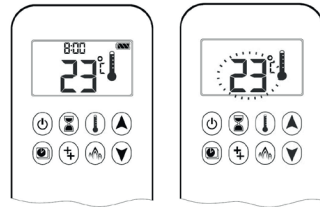
OFF:

Press  button, hourglass and countdown time disappear.

NOTE: At end of countdown time period, the fire turns OFF.

The Countdown Timer only works in Manual, Thermostatic, and Eco Modes.

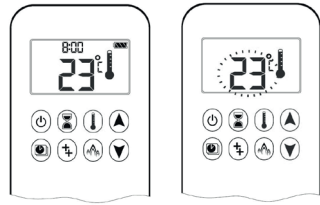
Maximum countdown time is 9 hours.



PROGRAM MODE

NOTE: The set temperature for Thermostatic Mode is the temperature for the ON time in Program Mode.

Changing the Thermostatic Mode set temperature also changes the ON time temperature in Program Mode.



Default settings:

TEMPERATURE OFF: "— —" (pilot flame only)

ON:

Press button. , 1 or 2, ON or OFF displayed.

OFF:

1. Press or or button to enter Manual Mode.
2. Press button to enter Thermostatic Mode.

TEMPERATURE SETTING:

1. Press button and hold until flashes, ON, Set temperature (thermostatic) displayed.
2. To continue press button. , OFF displayed, temperature flashes.
3. Select OFF temperature by pressing the or button.
4. Confirm by pressing button. , 1, ON displayed, hour flashes.




NOTE: The ON (thermostatic) and OFF set temperatures are the same for each day.

Day setting

5. ALL flashes. Press or button to choose between ALL, SA-SU, 1, 2, 3, 4, 5, 6, 7
6. To confirm press button.







ON time setting:

7. To select hour press ▲ or ▼ button.
8. To confirm press  button. **I**, **ON** displayed, minutes flash.
9. To select minutes press ▲ or ▼ button.



OFF time setting:

10. To confirm press  button. , **I**, **OFF** displayed, hour flashes.
11. To select hour, press ▲ or ▼ button.
12. To confirm press  button. , **I**, **OFF** displayed, minutes flash.
13. To select minutes press ▲ or ▼ button.

NOTE: If you stop programming at this point, program 2 remains deactivated.

NOTE: Programs **1** and **2** use the same **ON** and **OFF** temperatures.

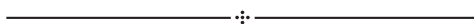
Once an **ON** and/or **OFF** temperature has been set, that temperature becomes the new default setting.

NOTE: PROGRAM **1** and **2** use the same on (Thermostatic) and off temperatures for RLL, 5F15U and Daily Timer (, 2,3, H, 5, ,). Once a new on (Thermostatic) and/or off temperature has been set, that temperature becomes the new default setting.

NOTE: If RLL, SA-SU or Daily Timer are programmed for PROGRAM **1** and PROGRAM **2** on and off times, these become the new default times. The batteries must be removed to clear the PROGRAM **1** and PROGRAM **2** on and off times and temperatures.

SA-SU or Daily Timer (1, 2, 3, 4, 5, 6, 7) selected

- * Set **on** time and **off** time using same procedure as **ALL** selected (above).
- * SA-SU: Set **on** time and **off** time for both Saturday and Sunday.
- * Daily Timer: Unique **on** and **off** times may be set for a single day of the week, for multiple days of the week, or for every day of the week.
- * Wait to finish setting.



DOUBLE BURNER FUNCTION (IF APPLICABLE)

Upon ignition burner 1 is ON and burner 2 is in the last setting

OFF:

To switch burner 2 OFF, press the  button.

Double burner icon disappears.

ON:

To switch burner 2 ON, press the  button.




Double burner icon displayed.

NOTE: If the receiver's batteries run out, the 2nd burner remain on the last set.






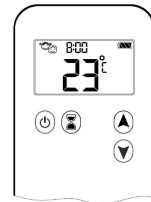
CHILD PROOF

ON:

To activate press  and  button simultaneously.  icon disappears and the handset is rendered inoperable, except for the OFF function.

OFF:

To deactivate press  and  simultaneously.  icon disappears.




ECO MODE

ON:

Press  button to enter Eco Mode. Eco icon disappears.

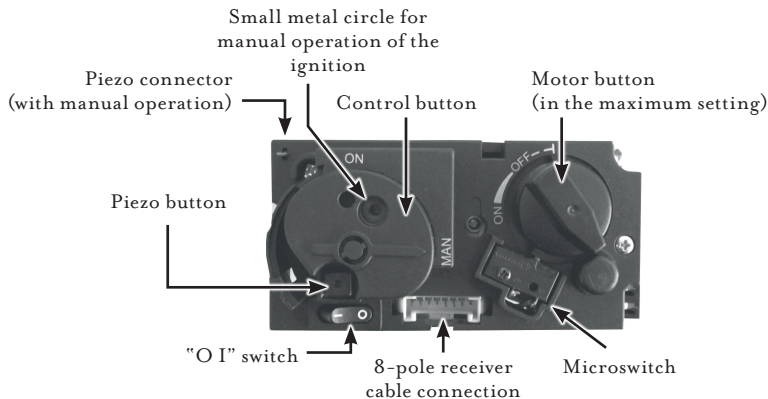
OFF:

Press  button. Eco icon displayed.



MANUAL CONTROL

The unit may be operated in case of emergency by hand if there is a defect in the remote control. To do so, the ignite (piezo) cable of the receiver must first be removed and carefully slid into the piezo connector on the gas control block.



IGNITING THE FIRE

- * Open the gas shut-off cock that has been installed in the gas pipe to the unit.
- * Press the "O I" switch, on the gas control block, in the "I" position.
- * Turn the motor button, on the gas control block, completely to the right. The button will make a "click" sound.
- * Turn the operating button on the gas control block, into the "MAN" position. A metal circle in the operating button will become visible.
- * Push the metal circle inwards. For example, with a pen. Gas will now flow to the pilot flame.
- * While keeping the metal circle pressed down, press the (square) piezo button (along the "O I" switch) several times to ignite the pilot flame. You will be able to see whether the pilot flame is burning through the glass window.
- * If the pilot flame is alight, keep the metal circle pressed down for another 10 seconds and then let go.

NOTICE

If the pilot light extinguishes, one should wait at least 5 minutes before repeating the aforementioned steps.

- * Turn the operating button to the ON position. The burner may or may not ignite, depending on the position of the motor button.
- * By turning the motor button to the required setting to the left, the burner will ignite and the flame size can be adjusted.

EXTINGUISHING THE FIRE

- * Turn the motor button, on the gas control block, completely to the right. The button will make a "click" sound. The burner will turn off. The pilot flame continues to burn.

SWITCHING THE FIRE OFF

- * Press the "O I" switch, on the gas control block, in the "O" position. The pilot flame will extinguish.

INSERTING BATTERIES AND REPLACING

The batteries in the transmitter and receiver have a life span of approximately one year. Use of alkaline batteries is recommended.

Replacement is required whenever:

1. Manual transmitter: BATT appears on the display.
2. Receiver: long beeps during ignition audible.

Transmitter (Remote):

- * Slide the back off the remote.
- * Remove the batteries from the battery holder.
- * Insert two new 1.5V AAA batteries as indicated inside the battery compartment. Negative (-) of the battery against the spring pressure of the container.
- * Close the lid of the transmitter.

Receiver:

- * Carefully remove the entire receiver from the holder.
- * Slide the cover of the receiver.
- * Remove the batteries from the battery holder.
- * Place 4 new 1.5V batteries (LR6 or AA type) as indicated in the battery compartment. The spring always against the negative (-) terminal of the battery.
- * Close the lid and place the receiver back in the cradle. Incorrect placement of the batteries can irreparably damage the electronics or power.

Replace the batteries when the unit is turned off completely.

Maintenance and Cleaning

Avoid having a lot of dust and cigarette smoke, candle and oil lamp particles in the air of your home. Heating of these particles through the convection system of the unit, can lead to discolouring of walls and ceilings. It is therefore advisable to ensure the area containing the unit is always sufficiently ventilated. Regularly remove any dust that has settled behind the white gas cassette door with a vacuum cleaner. The unit must be switched off immediately if something is spilt on it. It should only be cleaned once the unit has cooled down. Never use abrasive, aggressive cleaning products or fireplace cleaner; only use a dry cloth that does not give off fluff.

If the glass is broken or cracked, it should be replaced immediately by a certified fitter before the unit is used again.

Cleaning

The unit should be cleaned and checked every 1 or 2 years by your dealer depending on local regulations. Your local specialised dealer will be able to provide you with spray cans containing heat resistant paint so that small stains or damages may be touched-up during annual maintenance.

If the glass is broken or cracked, it should be replaced immediately by a certified installer before the unit is used again. Please contact your local Vision TL Dealer.

ANTI-REFLECTIVE (AR) GLASS INSTRUCTIONS

General

AR glass is a non-reflective ceramic glass. This glass has an AR coating on both sides of the glass which creates a reduced reflection. The AR coating layers are more sensitive than conventional ceramic glass, hence it is necessary to follow special cleaning procedures.

Important: do not use any of the following cleaning materials:

- * Hard (abrasive) sponges, steel wool, abrasives and cleaners with ammonia or acid (including citric acid)
- * Paper towels, ceramic cooktop cleaner.

Only use: water or suitable detergents, we would advise the use of our Percy Doughty cleaner.

Procedure

- * Wear soft cotton gloves at all times.
- * Ensure that the rubber suction cup (used to remove the glass) is clean as this may become a scratch hazard.
- * Release the glass retaining strips and remove the glass from the appliance.
- * Place the glass on a stable, soft surface.
- * Use a soft (microfibre) cloth / soft sponge.
- * Clean the glass with the appropriate cleaning solution or water.
- * Make sure there is no residue, such as fingerprints, left behind.
- * Replace the glass and tighten the glass retaining strips.
- * Double check for residue on the outside of the glass, also left behind by the suction cup.

Important: after the first use, the inside of the panel may have a white haze. It is necessary to remove the white haze immediately after the first use, when the appliance has cooled.

With a higher frequency of use, more frequent cleaning may be needed. Failure to regularly clean the glass may cause dulling and make cleaning more difficult.

Information: if an appliance with AR glass is placed near windows, or if there is a lot of light on the glass it is possible to detect reflection of colours. For example, a red sofa or white table may cause the glass to reflect these colours. In time, as the glass is cleaned more often or cleaned with no-approved products, it may lose some of the AR effect.

Recognition

The lower glass retaining strip has a recognition label, so a maintenance engineer or consumer knows that the appliance has been fitted with AR glass. If AR glass is placed aftermarket it is necessary to place a recognition label on the so at the annual maintenance interval it is apparent that the appliance has been fitted with AR glass.

Troubleshooting

Gas Smell Present - What to do if you smell gas (England, Scotland and Wales)

Call the National Gas Emergency Service: 0800 111 999

Gas Smell Present - What to do if you smell gas (Republic of Ireland)

Call Bord Gáis Networks on 1850 20 50 50 (24 hours)

Gas Smell Present - What to do if you smell gas (Northern Ireland)

Call the 24-hour gas emergency service on 0800 002 001

If you are unable to get through on the emergency numbers above call 999 immediately and then follow the procedure below:

- * Open Windows and doors to increase ventilation
- * Isolate the main Gas supply to the meter unless it is located in the cellar or basement
- * Do not touch any electrical switches;
- * Do not switch extractor fans on to ventilate the area
- * Do not turn lights either on or off
- * Do not smoke or use any naked flame
- * Do not operate mobile phones
- * Installation, service and repair must only be performed by a suitably qualified person (Gas Safe Registered) and in line with the Manufacturer's Instructions. Once the property has been made safe the Gas Emergency Engineer will explain any work that is required and to which appliance, this should only be carried out by a Gas Safe registered engineer.

NOT BURNING CORRECTLY / PRODUCING SOOT

Producing soot can be a sign of incomplete combustion for a variety of reasons - Do not use until you have been advised by a Percy Doughty or Gas Safe representative that it is safe to do so.

Carbon Monoxide (CO) can be emitted from inadequately maintained or badly fitted domestic heating appliances. You should fit a carbon monoxide alarm in any room that contains a fuel burning appliance. The sensing technology in a CO detector is different from that used in a smoke alarm. Carbon Monoxide detectors measure the amount of CO and the time of exposure. The alarm will sound before carbon monoxide levels becoming threatening for average, healthy adults.

In the event that your fire is not burning correctly

- * Check that all ceramics are present and correctly positioned.
- * Do not add extra ceramic pieces to the appliance as this can result in incorrect combustion.
- * If any of the ceramic components become damaged then we recommend that the complete ceramic set is replaced with genuine manufacturer's parts.
- * Do not burn paper or other materials on the appliance as this will leave debris and residue which will affect the correct and safe combustion of the gas
- * Lazy yellow or orange flames may mean that you need to get your fire inspected as this could be a sign that there is carbon monoxide in your home; other signs include
- * Dark staining / soot around or on appliances
- * Pilot lights that frequently blow out
- * Increased condensation inside windows
- * Carbon Monoxide Safety Tips
- * Fit an audible carbon monoxide alarm.
- * They need to be put in a central location in the house and can be fixed to the wall or can be placed on a table, bookshelf or shelf.
- * Have fuel-burning appliances serviced annually by an appropriately qualified and registered engineer.
- * Don't block ventilation and have chimneys swept at least once a year.

Where to place your alarm: Garage, Bedroom, Kitchen, Living Room

Six main symptoms of Carbon Monoxide Poisoning:

- * Headaches
- * dizziness
- * nausea
- * breathlessness
- * collapse
- * loss of consciousness

Being aware of the symptoms could save your life. Carbon monoxide symptoms are similar to flu, food poisoning, viral infections and simply tiredness.

That's why it's quite common for people to mistake this very dangerous poisoning for something else.

Other signs that could point to carbon monoxide poisoning

- * Your symptoms only occur when you are at home
- * Your symptoms disappear or get better when you leave home and come back when you return
- * Others in your household are experiencing symptoms (including your pets) and they appear at a similar time
- * What should I do if I experience any symptoms of carbon monoxide poisoning?
- * Get fresh air immediately. Open doors and windows, turn off gas appliances and leave the house
- * See your doctor immediately or go to hospital - let them know that you suspect carbon monoxide poisoning. They can do a blood or breath test to check.

If you think there is immediate danger, call the Gas Emergency Helpline on 0800 111 999.

Get a Gas Safe registered engineer to inspect your gas appliances and flues to see if there is a dangerous problem.

Ignition Sparks but Pilot Will Not Light

- * Check gas supply into the property by operating other gas appliances - if there is no gas supply contact your gas supplier.
- * If the gas supply is operational but the fault persists please log a warranty call.
- * To log a warranty call online follow the link <http://www.visionfires.co.uk/helpdesk/> alternatively call 01204 868550 selecting option 3 – Technical.

Ignition Doesn't Spark

- * The receiver requires x4 AA batteries this is located in the white control box please ensure that the + and - positions are aligned correctly.
- * If the problem persists an Engineer will be required - Please log a warranty call
- * To log a warranty call online follow the link <http://www.visionfires.co.uk/helpdesk/> alternatively call 01204 868550 and select option 3 – Technical.

Burner & Pilot Light but Fire Goes Out

If a fault is intermittent please monitor over a period of a few days and note details down of frequency and length that the fault is apparent. It is often useful to note events immediately prior to and following the fault occurring i.e. colour and appearance of flames; any unusual noises or smells or if it happens on a regular basis at the same time of day or at the same time of another activity within the home i.e. other gas appliances being used. Extreme weather conditions can also affect the operation of some appliances.

Photograph or record recurring incidents.

Glass Dirty or Broken

- * Do not handle or attempt to clean the glass when it is hot
- * Do not use abrasive cleaners or harsh chemicals
- * If the glass breaks carefully remove any sharp pieces that are easy to dislodge - we recommend that the glass is only replaced by a suitably qualified and experienced engineer as it is very important that a complete seal around the glass is achieved. Failure to do so may result in incorrect gas combustion which can have fatal results.
- * Do not operate the appliance if the glass is cracked, broken or missing.

Help and resources

Please keep your purchase receipt or other proof of purchase in a safe place, you will need to have it should the product require attention under warranty.

You should always contact your installer first, the cause of the fault may not be related to the appliance.

Your appliance must have been commissioned by a suitably qualified Gas Safe registered engineer. Evidence of this must be provided together with the Gas Safe registration number when registering your warranty.

Your gas appliance must have been serviced annually by a suitably qualified Gas Safe registered engineer, evidence of this must be provided when reporting a fault under warranty.

Once your installer has confirmed that the fault lies with the appliance please contact our Technical Helpdesk on 01204 868 565 or email technical@visionfires.co.uk our technical team will be able to offer general advice or arrange a service call.

Please complete the details below, this will help assist us in the event of a warranty call and a service log.

Appliance serial number

Model

Fascia

Proof of purchase

Installation Date

Installer Gas Safe registration number

Proof Annual Service* details

*(If installed over one year)

Before logging a service call please check the troubleshooting guide as a charge could be incurred where no fault is found even though your product may still be under warranty.

SERVICE AND MAINTENANCE LOG

Service Date	Performed By	Work Activities Performed

vision
trimline

WWW.VISIONFIRES.CO.UK



PERCYDOUGHTY

IMPERIAL POINT, EXPRESS TRADING ESTATE, STONEHILL ROAD,
FARNWORTH, BOLTON BL4 9TN